

Cloud Computing

# **Introduction to Cloud Computing**

Dell Zhang

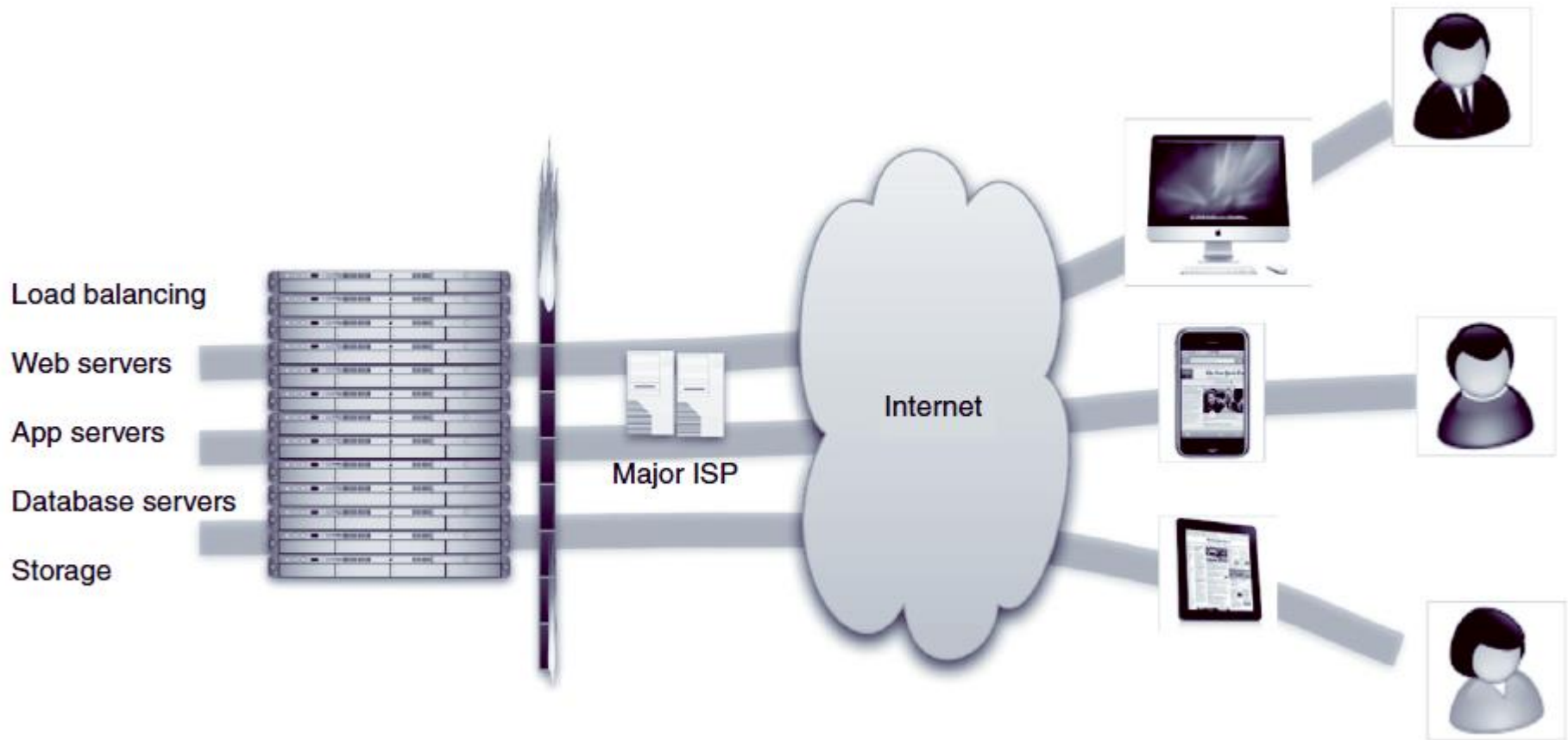
Birkbeck, University of London

2018/19

# What is Cloud Computing?



# Origin of the “Cloud” metaphor



# The best thing since sliced bread?

- Before Clouds ...
  - Supercomputers
  - Grids
- Cloud Computing means many different things:
  - Big-Data Processing
  - Rebranding of Web 2.0
  - Utility Computing
  - Everything as a Service

# Big-Data Processing

- Lots of User-Generated Content
  - Examples: YouTube, Instagram, ...
- Even More User-Behaviour Data
  - Examples: Google search logs, Google ad clicks, Facebook friend suggestions, ...
- Data Science
  - Gather as much data as you need and run machine learning / data mining / predictive analytics algorithms to generate insights

# Rebranding of Web 2.0

- Rich, interactive web applications
  - Clouds refer to the servers that run them
  - AJAX as the de facto standard (for better or worse)
  - Examples: Facebook, YouTube, Gmail, ...
- “The network is the computer”: take two
  - User data is stored “in the cloud”
  - Rise of netbooks, tablets, smartphones, etc.
  - Browser **is** the OS

# Rebranding of Web 2.0



Mozilla  
1993



Netscape  
1994



Internet Explorer  
1995



Opera  
1996



Safari  
2003



Firefox  
2004



Chrome  
2008

# Rebranding of Web 2.0





# Utility Computing

- What?
  - Computing resources as a metered service (i.e., “pay as you go”)
  - Ability to dynamically provision virtual machines

# Utility Computing

On demand

Pay as you go



Uniform

Available

# Utility Computing

On demand

Pay as you go

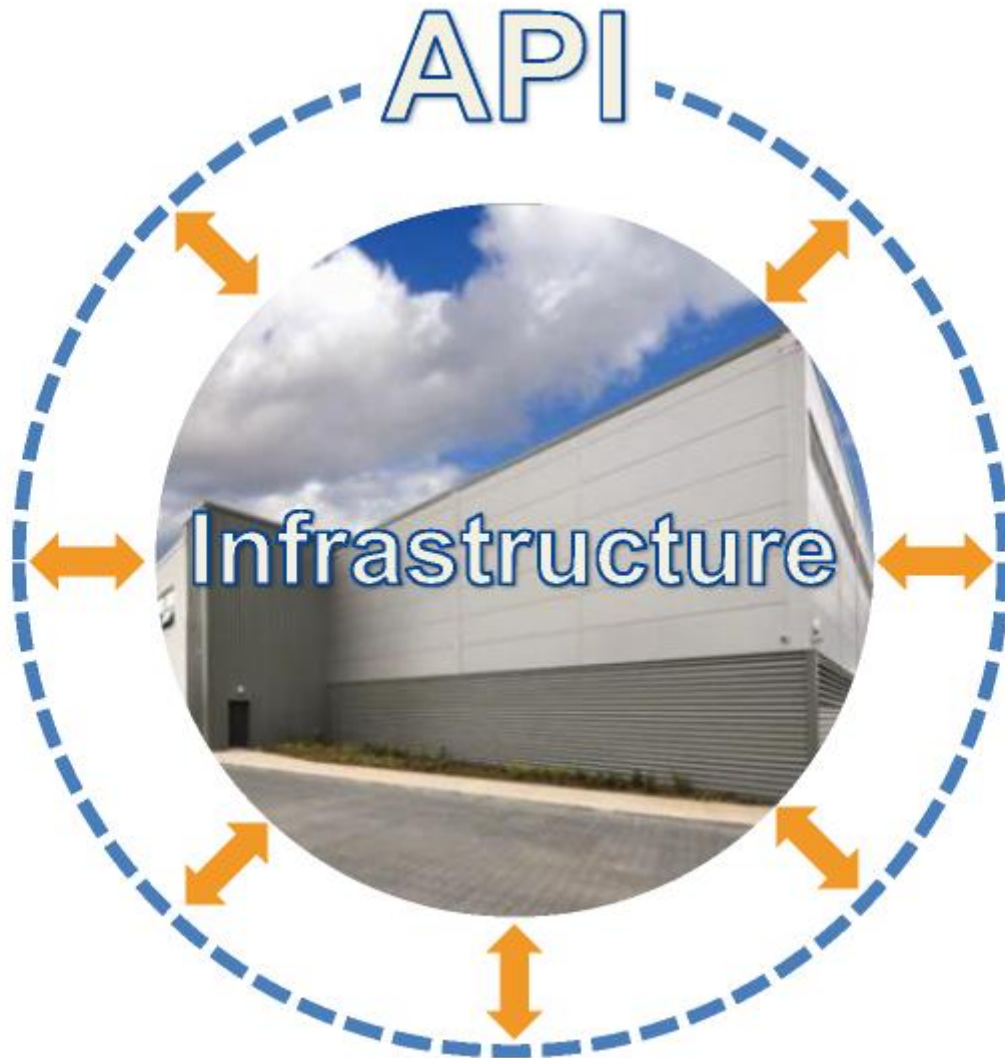


Infrastructure

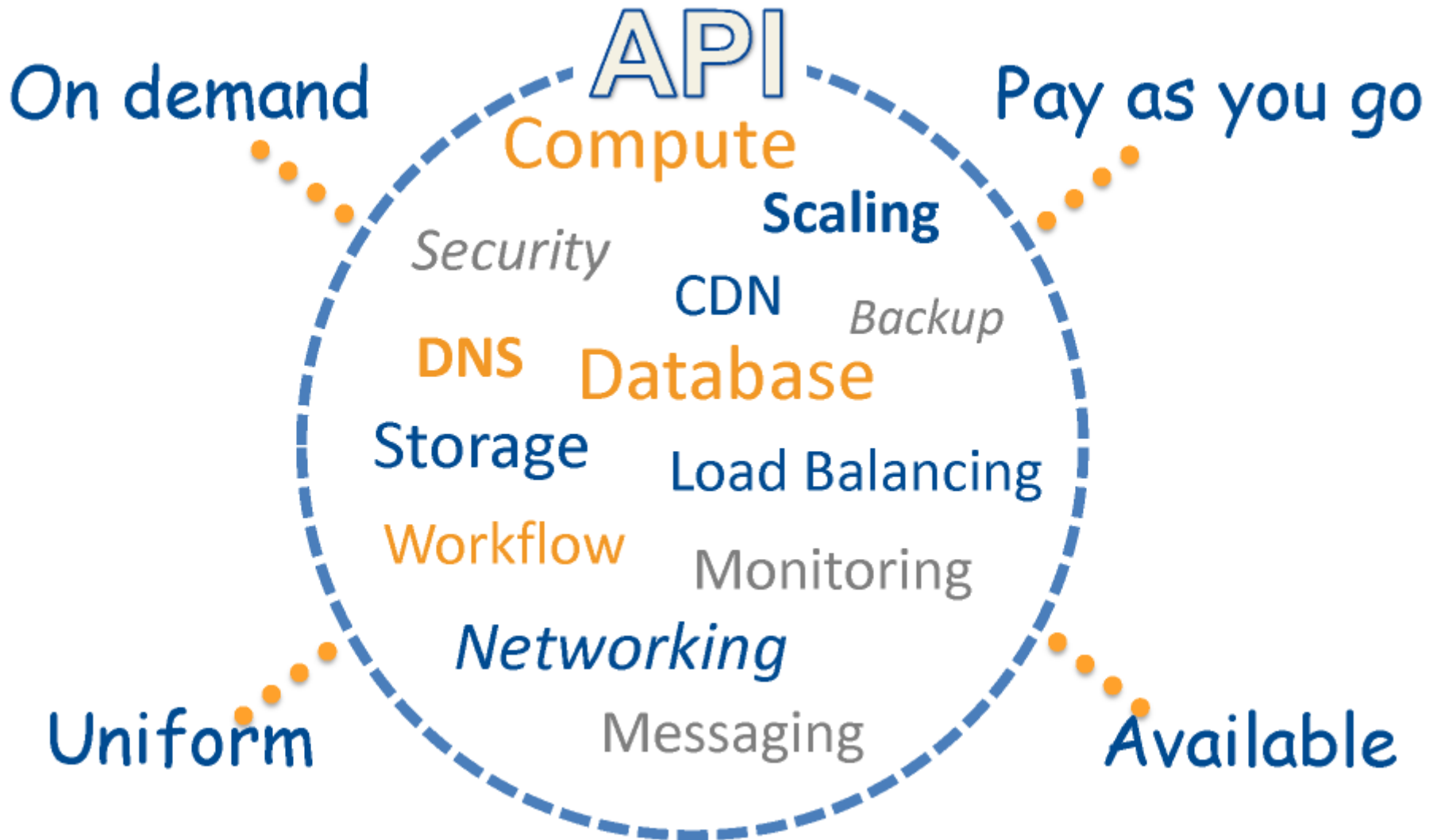
Uniform

Available

# Utility Computing



# Utility Computing



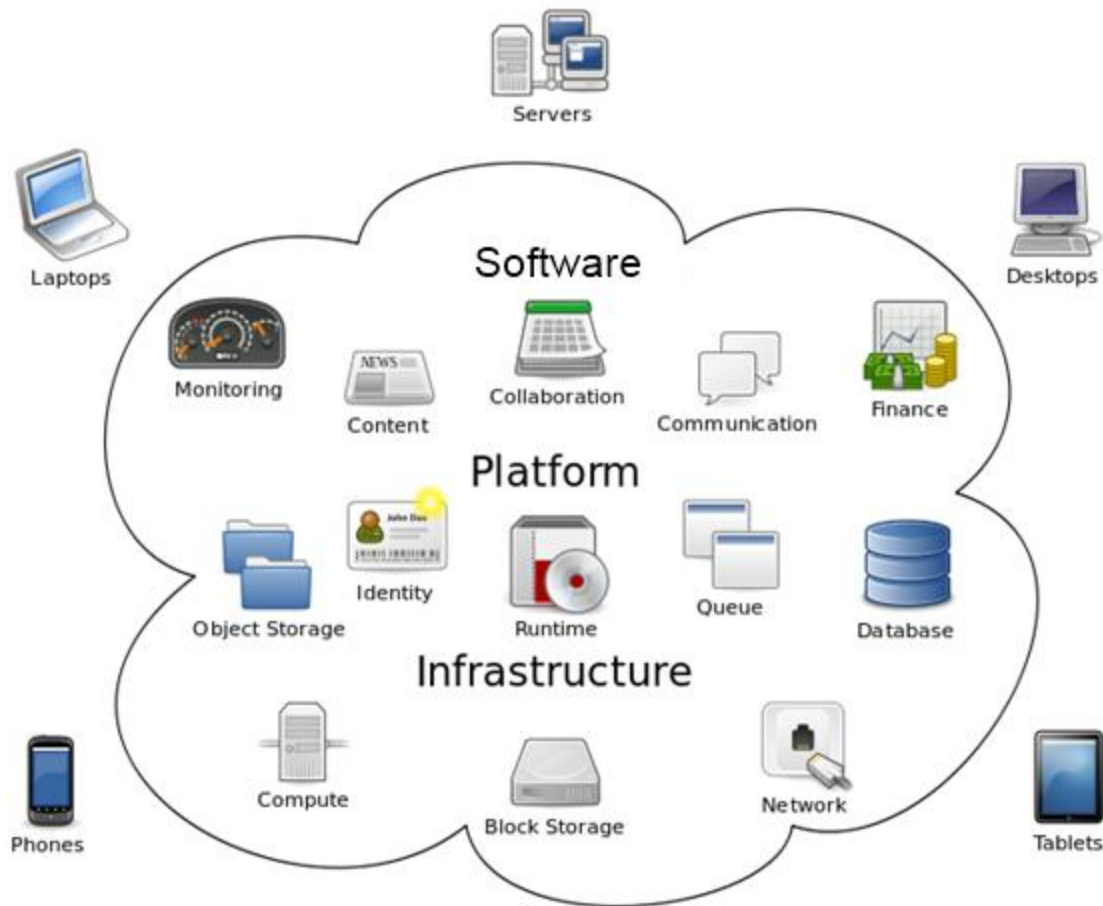
# Utility Computing

- Why?
  - Cost: capital vs. operating expenses
  - Scalability: “infinite” capacity
  - Elasticity: scale up or down on demand
- Does it make sense?
  - Benefits to cloud users
  - Business case for cloud providers

# Utility Computing

- Who cares?
  - Provision of Hadoop clusters on-demand in the cloud
  - Lower barrier to entry for tackling big-data problems
  - Commoditization and democratization of big-data capabilities

# Everything as a Service







# The History of Cloud Computing

- It's a long way



I think there is a world market for maybe five computers.



**1943**

"I think there is a world market for maybe five computers."

**late 1970s**

"The mainframe will always be the prevalent computing platform. The minicomputer is a toy."

**early 1980s**

"The PC will never be successful. People do not need their own personal computers."

**mid-1980s**

"The minicomputer will prevail. PC and networked computers are merely toys."

**early 1990s**

"The Internet has no real future as a computing platform. Too unreliable. Too hard to use. Could never support millions."

**mid-1990s**

"Electronic commerce is a joke. The Web is just a way to provide marketing information."

**late 1990s**

"There is no business model giving software away for free. The concept of collecting 'eyeballs' will never make money."

**1960s-1980s:**  
Time-sharing



**1990s:**  
Client-server



**2000s:**  
Grids & SaaS



**2005+:**  
The cloud

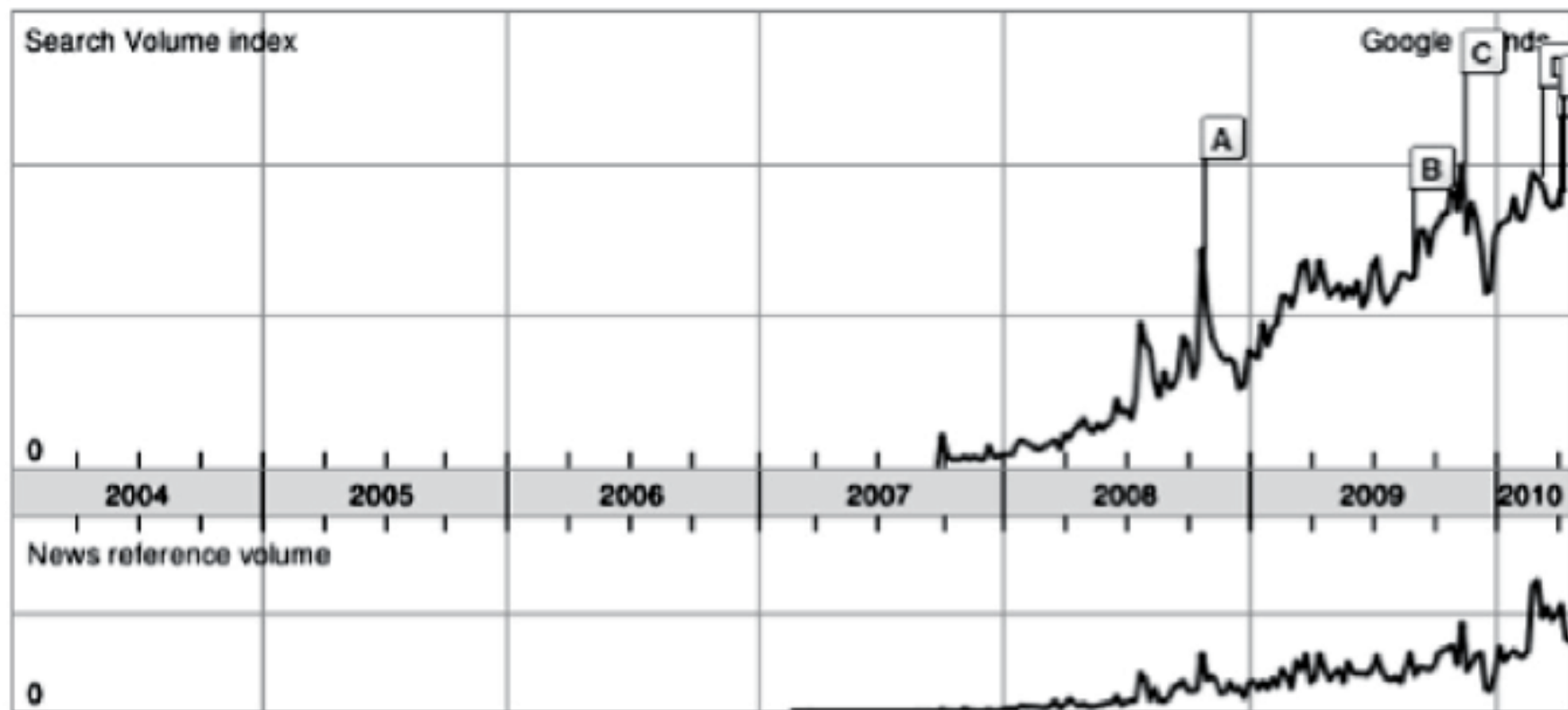
**Origin of “virtual machine” concept**  
Mainframe computing costly, so one user’s idle time used to service other users

**IT gets re-invented**  
Client-server model splits tasks between client systems initiating requests and server systems responding over a computer network

**Early concepts of “utility” computing**  
Large arrays of commodity hardware harnessed for big compute tasks.  
Complex applications begin to be accessed over the internet via web browsers

**Utility model reborn**  
Utility data center resources made available in on-demand model as a service accessible via a browser on the internet

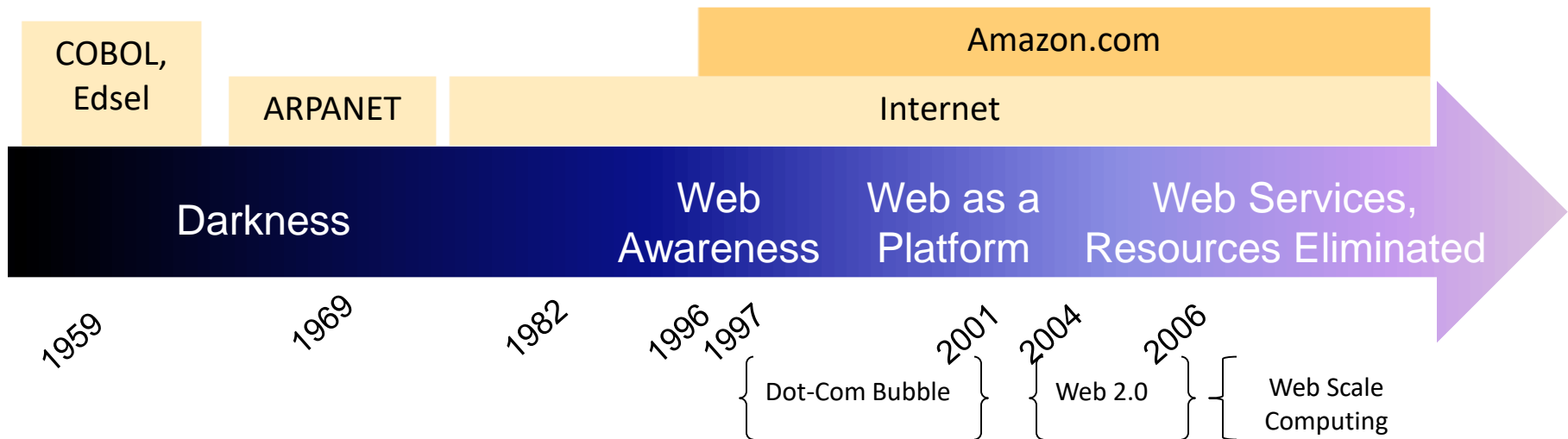
## ● cloud computing



Rank by

# Where does it all start?

- 2004-2005: Google GFS/MapReduce/BigTable
- 2006: Amazon Web Services (AWS)
- 2010: Microsoft Windows Azure





How did Amazon...

?

...get into cloud computing?



**amazon.com**<sup>®</sup>

**amazon.com**<sup>®</sup>



## Consumer Business

Tens of millions of active customer accounts

Eight countries:  
US, UK, Germany,  
Japan, France,  
Canada, China, Italy

## Seller Business

Sell on Amazon websites

Use Amazon technology for your own retail website

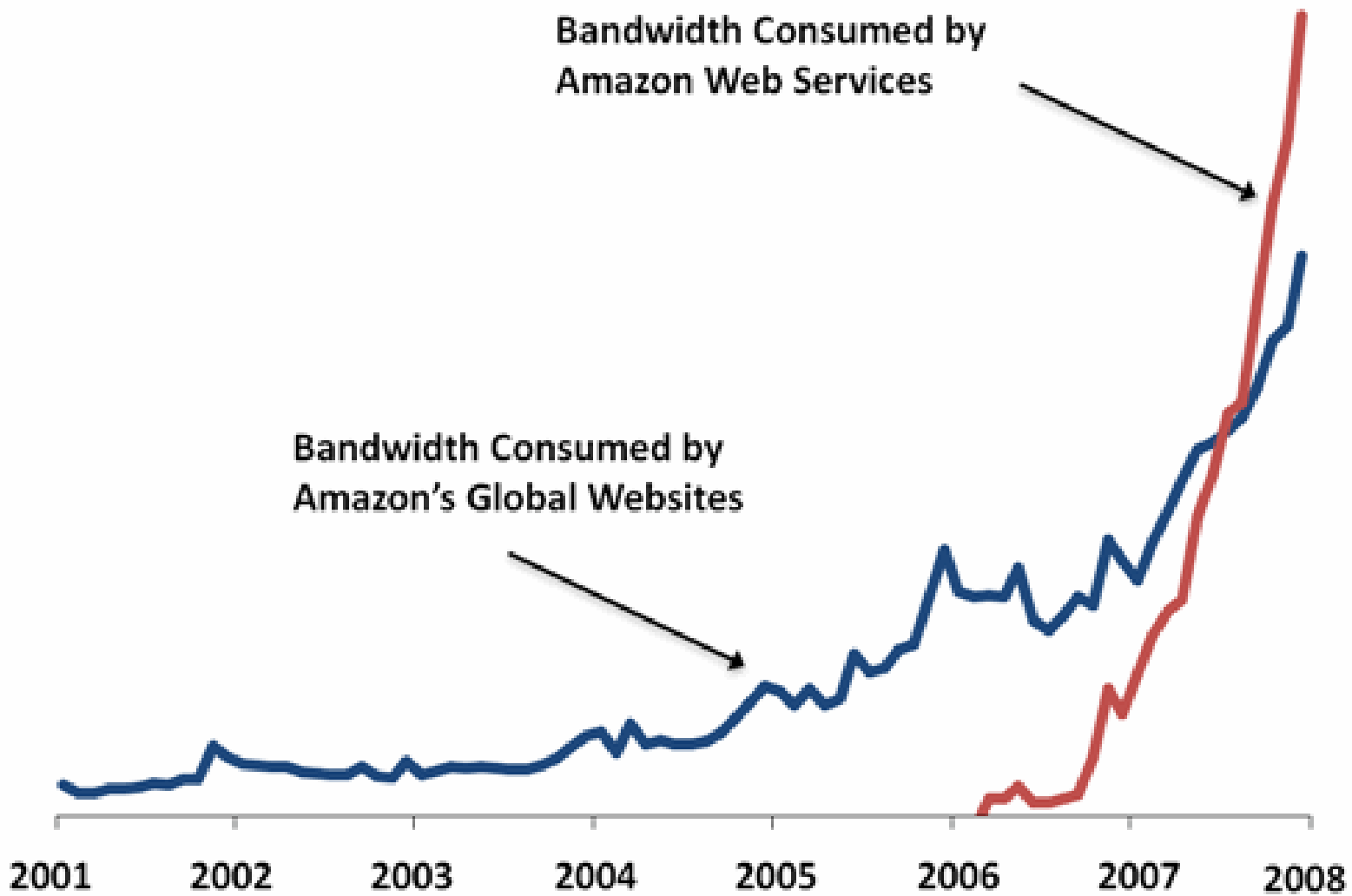
Leverage Amazon's massive fulfillment center network

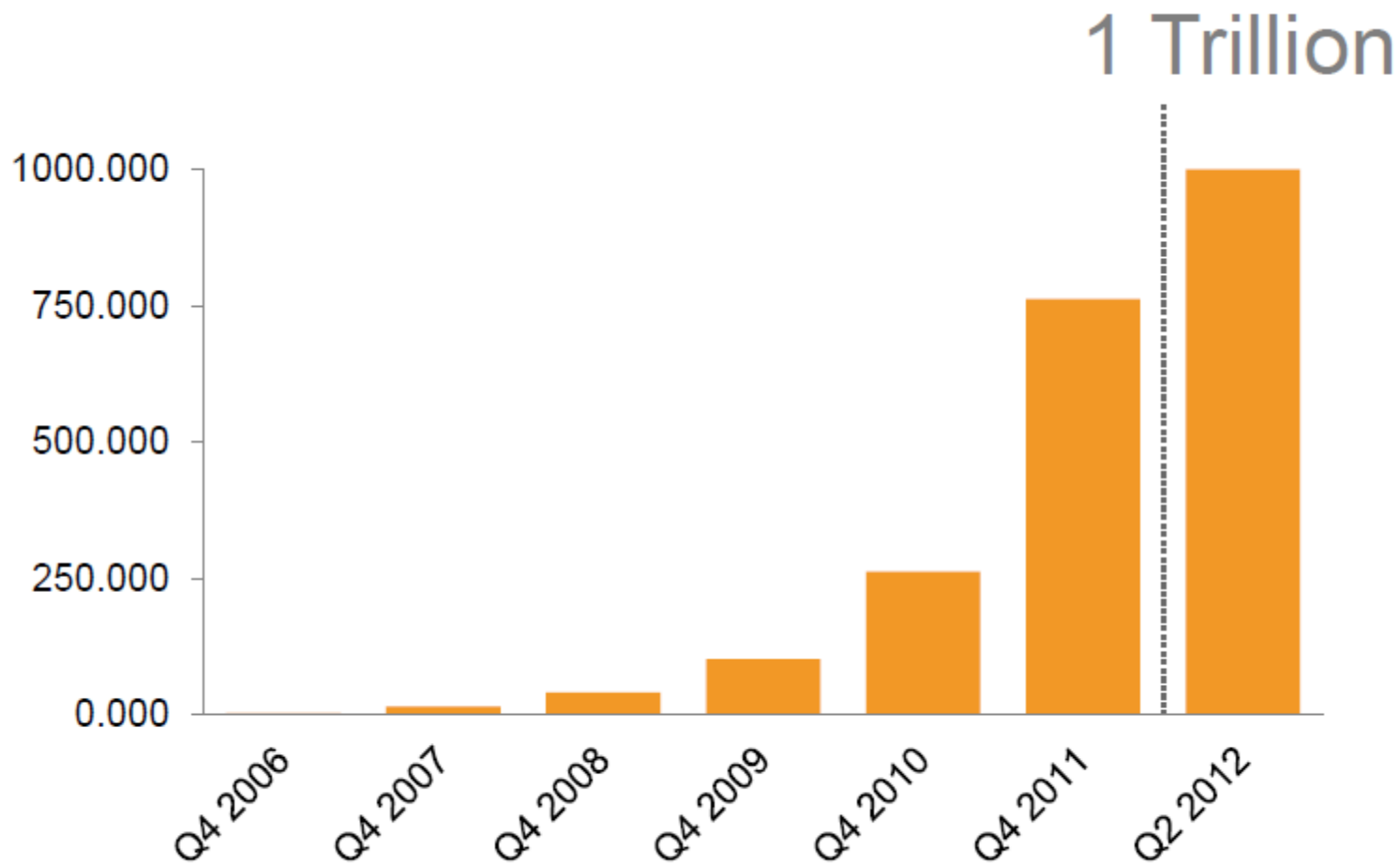
## IT Infrastructure Business

Cloud computing infrastructure for hosting web-scale solutions

Hundreds of thousands of registered customers in over 190 countries







650k+ peak transactions per second



The New York Times



ticketmaster



Schneider Electric



FARMERS

PBS

ERICSSON



STANDARD & POOR'S

OUTBACK STEAKHOUSE

Newsweek



NASDAQ

LIONSGATE

COLDWELL BANKER

GOL

Linhas aéreas inteligentes



bankinter.

HAVEN POWER

SAP

LAFARGE

Autodesk

SPIEGEL.TV

SEGA

Capgemini  
CONSULTING TECHNOLOGY OUTSOURCING

IBM

-KENNETH COLE

theguardian

razorfish.

HITACHI

amazon.com

UniCredit

## Cloud Computing Activities by Age Cohorts

Internet users in each age group who do the following online activities (%)

	18-29	30-49	50-64	65+
Use webmail services such as Hotmail, Gmail, or Yahoo! mail	77%	58%	44%	27%
Store personal photos	50	34	26	19
Use online applications such as Google Documents or Adobe Photoshop Express	39	28	25	19
Store personal videos	14	6	5	2
Pay to store computer files online	9	4	5	3
Back up hard drive to an online site	7	5	5	4
Have done at least <u>one</u> activity	87%	71%	59%	46%
Have done at least <u>two</u> activities	59	39	31	21

Source: Pew Internet & American Life Project April-May 2008 Survey. N=1,553 Internet users. Margin of error is  $\pm 3\%$ .

# The Principles of Cloud Computing

- (1) Pooled Resources
- (2) Virtualization
- (3) Elasticity
- (4) Automation
- (5) Metered Billing

# (1) Pooled Resources

- Available to any subscribing users



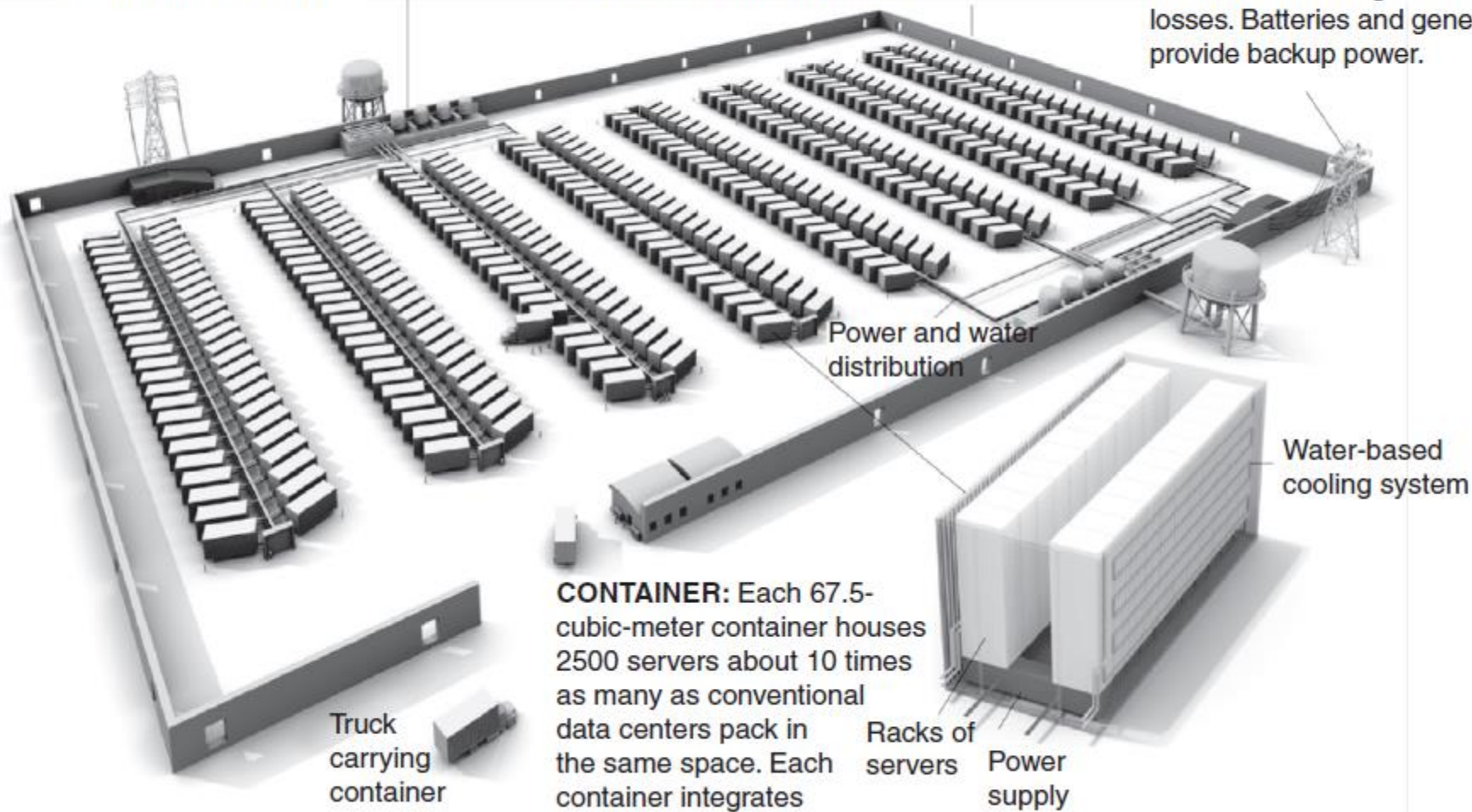




**COOLING:** High-efficiency water-based cooling systems—less energy-intensive than traditional chillers—circulate cold water through the containers to remove heat, eliminating the need for air-conditioned rooms.

**STRUCTURE:** A 24 000-square-meter facility houses 400 containers. Delivered by trucks, the containers attach to a spine infrastructure that feeds network connectivity, power, and water. The data center has no conventional raised floors.

**POWER:** Two power substations feed a total of 300 megawatts to the data center, with 200 MW used for computing equipment and 100 MW for cooling and electrical losses. Batteries and generators provide backup power.



**CONTAINER:** Each 67.5-cubic-meter container houses 2500 servers about 10 times as many as conventional data centers pack in the same space. Each container integrates computing, networking, power, and cooling systems.

Racks of servers  
Power supply



# Infrastructure as Code

- For example
  - [Terraform](#) provides a common configuration to launch infrastructure — from physical and virtual servers to email and DNS providers.
    - Once launched, Terraform safely and efficiently changes infrastructure as the configuration is evolved.
    - Simple file based configuration gives you a single view of your entire infrastructure.

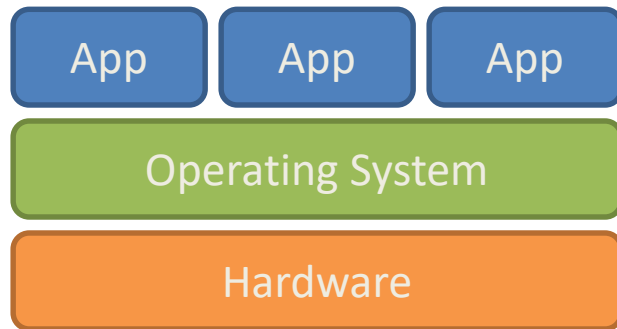
## Infrastructure as Code workflow



**“It’s all software”**

## (2) Virtualization

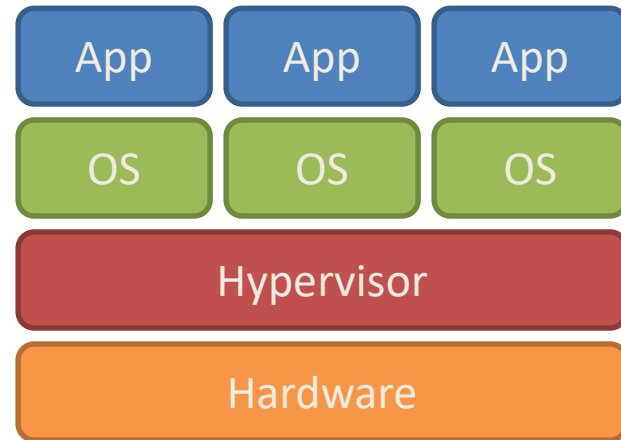
- High utilization of hardware assets



15%-

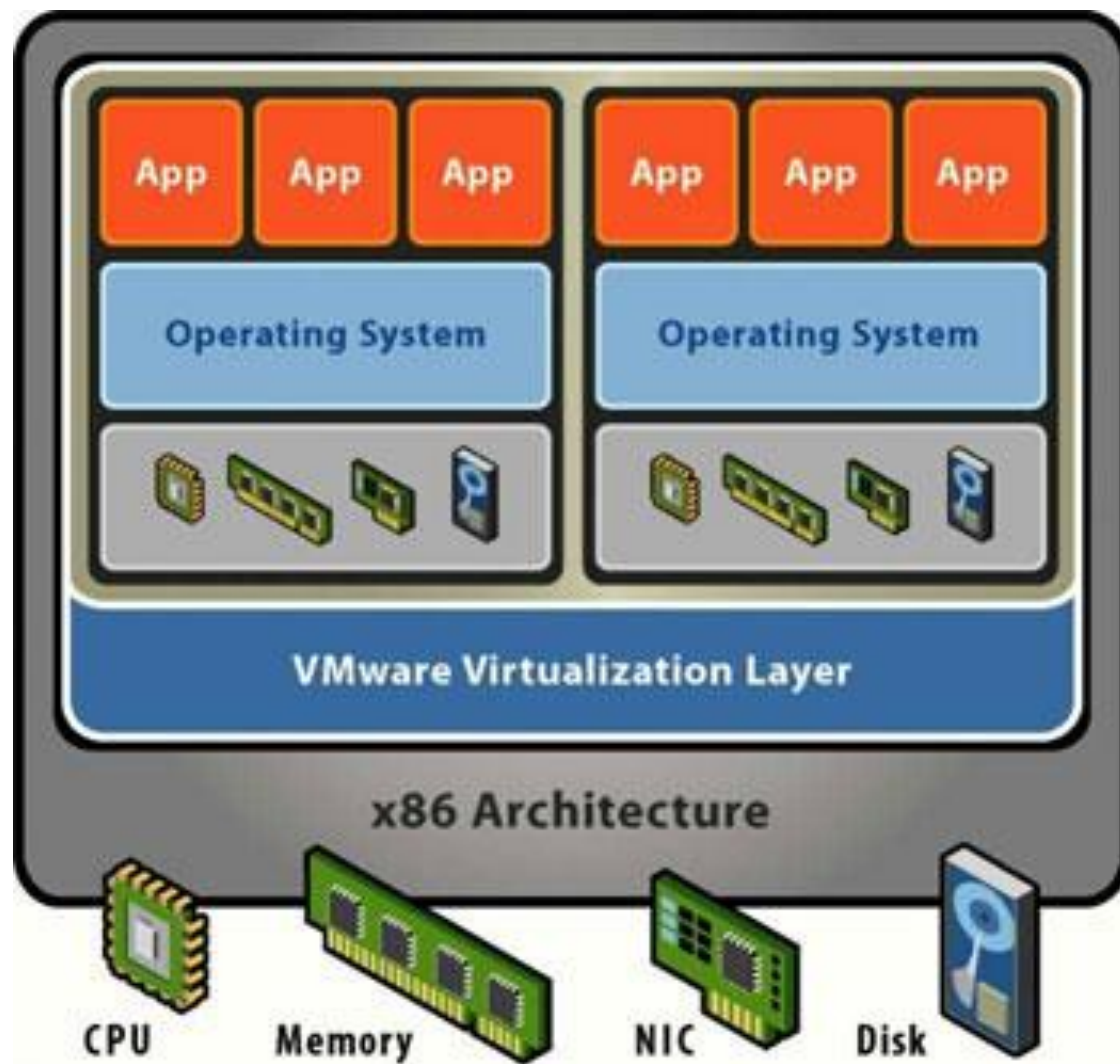
=>

65%+



# Virtual Machine

- A *virtual machine* is just the software image of a complete machine that can be loaded onto the server and run like any other program.
- The server in the data centre runs a piece of software called a *hypervisor* that allocates and manages the server's resources that are granted to its "guest" virtual machines.

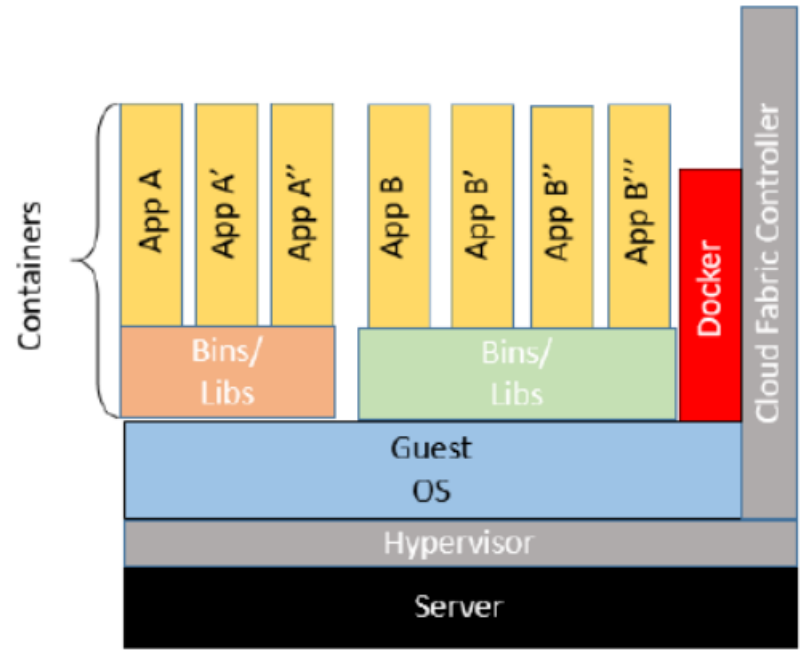
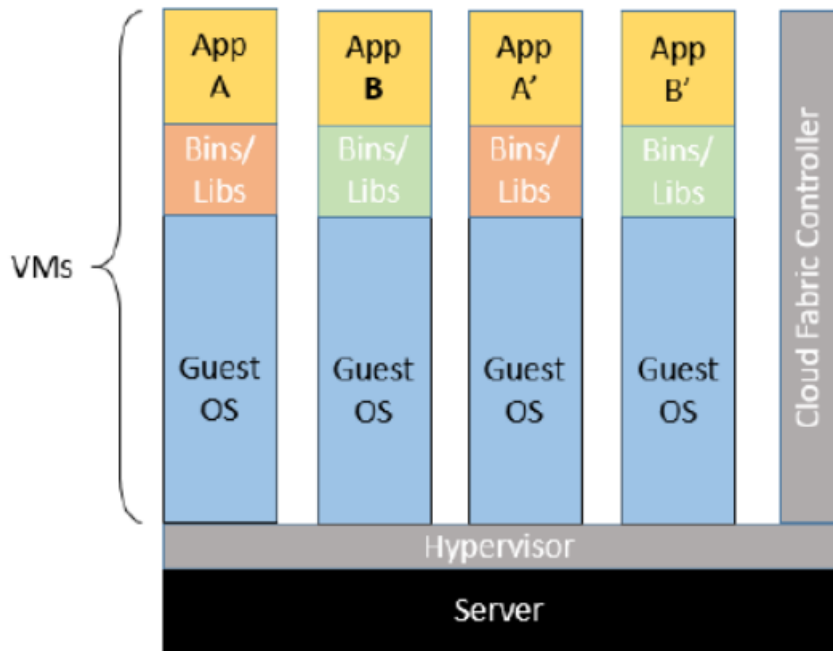


<b>Benefit</b>	<b>Explanation</b>
<p>Decouples users from implementation</p> <p>Decreases server provisioning from months to minutes</p> <p>Breaks software pricing and licensing</p>	<p>The concept of a virtual server forces users to not worry about the physical servers or their location. Instead, they focus on service-level agreements and their applications.</p> <p>Getting a (physical) server requisitioned, installed, configured, and deployed takes larger organizations 60–90 days and some 120 days. In the virtual server model, it's literally minutes or hours from request to fully ready for application deployment, depending on how much automation has been put in place.</p> <p>No longer can the data center charge for an entire server or every server the software runs on. Instead, they have to charge for actual usage—a whole new model for IT.</p>

# Container

- Containers allow you to package up an application and all of its library dependencies and data into a single, easy-to-manage unit.
- Rather than run a full OS, a container is layered on top of the host OS and uses that OS's resources in a clever way.







# Containers vs VMs

- Pros
  - Lightweight
  - Script-driven configuration
  - Rapid deployment
  - Completely portable
- Cons
  - Process-level isolation, hence less secure
  - More abstract port and IP address mappings

# (3) Elasticity

- Dynamic scale without CAPEX



**503**

**Service Temporarily Unavailable**

The server is temporarily unable to service your request due to maintenance, downtime, or capacity problems. Please try again later.

Call `CreateLoadBalancer` with the following parameters:

```
AvailabilityZones = us-east-1a
LoadBalancerName = MyLoadBalancer
Listeners = lb-port=80,instance-port=8080,protocol=HTTP
```

Call `CreateLaunchConfiguration` with the following parameters:

```
ImageId = myAMI
LaunchConfigurationName = MyLaunchConfiguration
InstanceType = m1.small
```

Call `CreateAutoScalingGroup` with the following parameters:

```
AutoScalingGroupName = MyAutoScalingGroup
AvailabilityZones = us-east-1a
LaunchConfigurationName = MyLaunchConfiguration
LoadBalancerNames = MyLoadBalancer
```

```
MaxSize = 20
MinSize = 2
```

Call `CreateOrUpdateScalingTrigger` with the following parameters:

```
AutoScalingGroupName = MyAutoScalingGroup
```

```
MeasureName = CPUUtilization
```

```
Statistic = Average
```

```
TriggerName = MyTrigger1a
```

```
Namespace = AWS/EC2
```

```
Period = 60
```

```
LowerThreshold = 40
```

```
LowerBreachScaleIncrement = -1
```

```
UpperThreshold = 80
```

```
UpperBreachScaleIncrement = 1
```

```
BreachDuration = 600
```

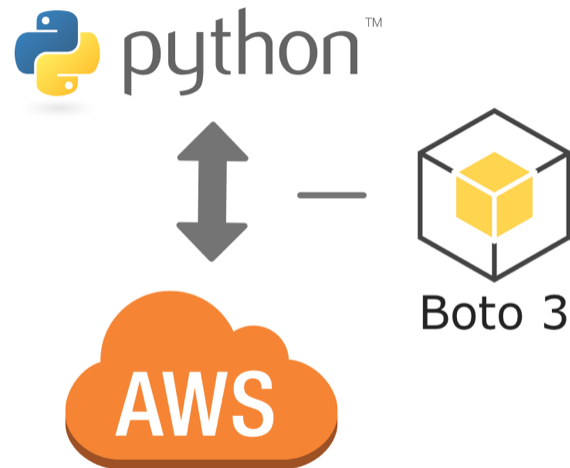
# (4) Automation

- Building, deploying, configuring, provisioning, and moving, all without manual intervention



Term	Description
AMI	<p>An Amazon Machine Image is an encrypted and signed machine image suitable to run in a virtual server environment. For example, it may contain Linux, Apache, MySQL, or PHP, as well as the application of the AMI's owner.</p> <p>AMIs can be public (provided by Amazon), private (custom designed by its creator), paid (purchased from a third party), or shared (created by the community for free).</p> <p>AMIs can be stored in Amazon's Simple Storage Service (S3).</p>
Instance	<p>The result of launching an AMI is a running system called an <i>instance</i>. When an instance terminates, the data on that instance vanishes. For all intents and purposes, an Instance is identical to a traditional host computer.</p>
Standard flow	<ol style="list-style-type: none"> <li>1. Use a standard AMI by customizing an existing one.</li> <li>2. Bundle the AMI, and get an AMI ID to enable launching as many instances of the AMI as needed.</li> <li>3. Launch one or more instances of this AMI.</li> <li>4. Administer and use the running instance(s).</li> </ol>
Connecting	<p>From a web browser, go to <code>http://&lt;hostname&gt;</code>, where <code>&lt;hostname&gt;</code> is your instance's public hostname.</p> <p>If you want to connect to a just-launched public AMI that hasn't been modified, run the <code>ec2-get-console-output</code> command.</p> <p>The result in either case enables you to log in as root and exercise full control over this instance, just like any host computer you could walk up to in a data center.</p>

# AWS SDK for Python (Boto3)



<https://boto3.amazonaws.com/v1/documentation/api/latest/guide/sqs.html>

# (5) Metered Billing

- Pay for what you use





# The Benefits of Cloud Computing

- (1) **Economic** benefits of the change from capital expenses (CAPEX) to operational expenses (OPEX)
- (2) **Agility** benefits from not having to procure and provision servers
- (3) **Efficiency** benefits that may lead to competitive advantages
- (4) **Security** stronger and better in the cloud



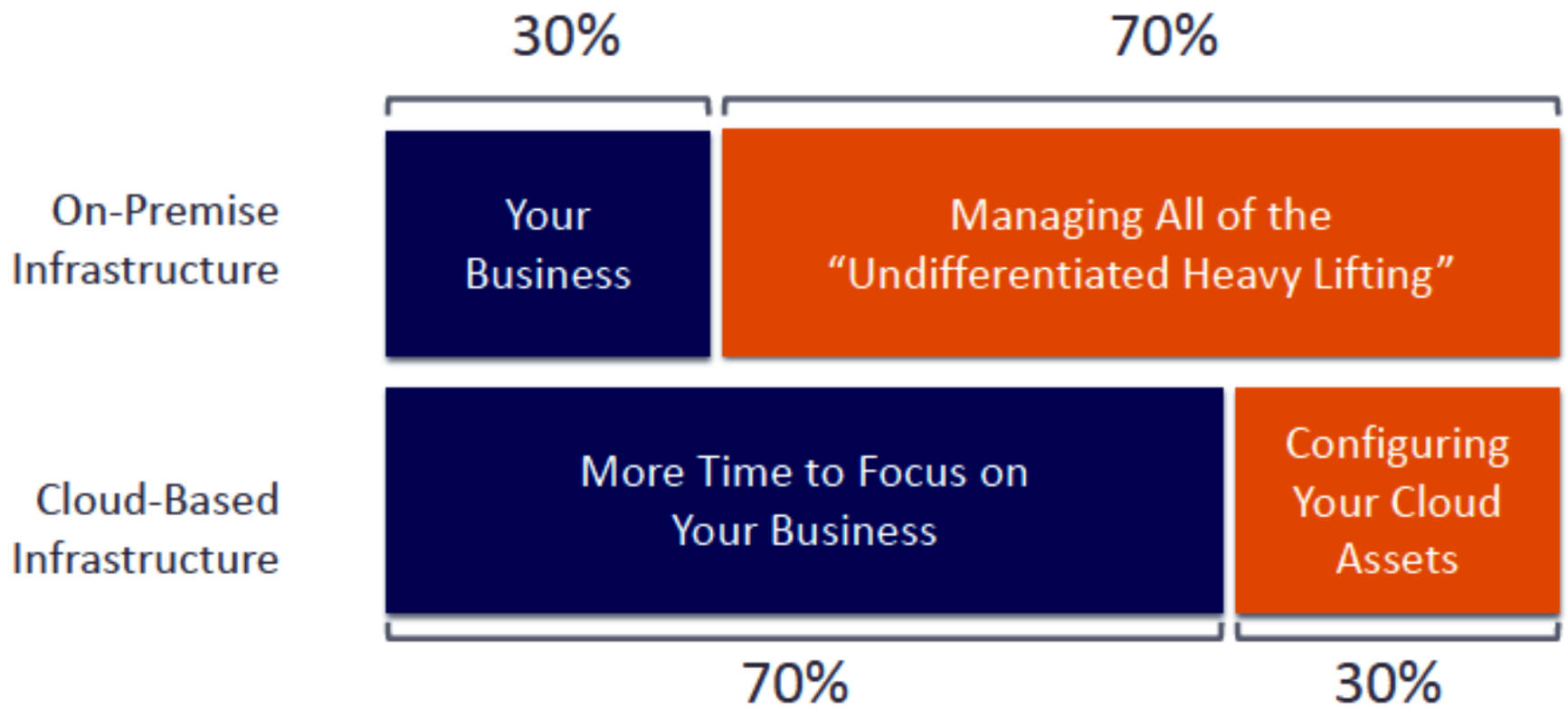
Faster time to market

Higher  
availability



No need for CapEx  
Large cost savings

Focus on core  
competency



# The Economics of Cloud Computing

## Application deployment models

**Own data center**

CAPEX: \$\$\$  
OPEX: \$\$\$

**Colocation**

CAPEX: \$\$  
OPEX: \$\$

**Managed hosting**

CAPEX: 0  
OPEX: \$\$\$

**Cloud computing**

CAPEX: 0  
OPEX: \$\$

# A small e-commerce configuration

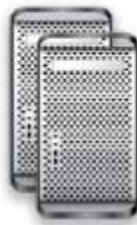
- 3 years



Linux/MySQL  
DB Replicated  
w/ hot standby



Linux/Jboss  
Business Rules  
Active/Active



Linux/Apache  
Presentation  
Active/Active



Cisco LB  
Active/Active



Cisco VPN  
Active/Active

- 2 firewalls:  $2 \times \$1,500 = \$3,000$
- 2 load-balancers:  $2 \times \$5,000 = \$10,000$
- 6 commodity servers:  $6 \times \$3,000 = \$18,000$

# Internal IT Deployment

## Hardware

	\$3,000	Two firewalls
+	\$10,000	Two load-balancers
+	\$18,000	Six servers
=	<u>\$31,000</u>	Total CAPEX cost of hardware
÷	36	Depreciated over three years (36 months)
=	<u>\$861</u>	per month

# Colocation Deployment

Hardware		Bandwidth	
\$31,000	Total cost of HW		10 Mbit contract
÷	<u>36</u> Months		
=	\$861 per month	+	\$1,000 per month
<hr/>			
= \$1,861 per month			
<hr/>			

# Managed-Service Deployment

Hardware		Bandwidth	
\$300/month	Firewalls	500 GB/server included	
+ \$1,500/month	Load balancers	\$0	Additional charge
+ \$6,000/month	Six servers	+ \$7,800 ÷ 36	Installation (once)
= <u>\$7,800 per month</u>		+ \$217 per month	
= \$8,017 per month			

# Cloud Deployment

Size	Memory	Num EC2 compute units (1 = 1.0-1.2 GHz 2007 Opteron CPU)	Storage	Platform
Small	1.7 GB	1	160 GB	32-bit
Large	7.5 GB	4	850 GB	64-bit
Extra large	15 GB	8	1690 GB	64-bit



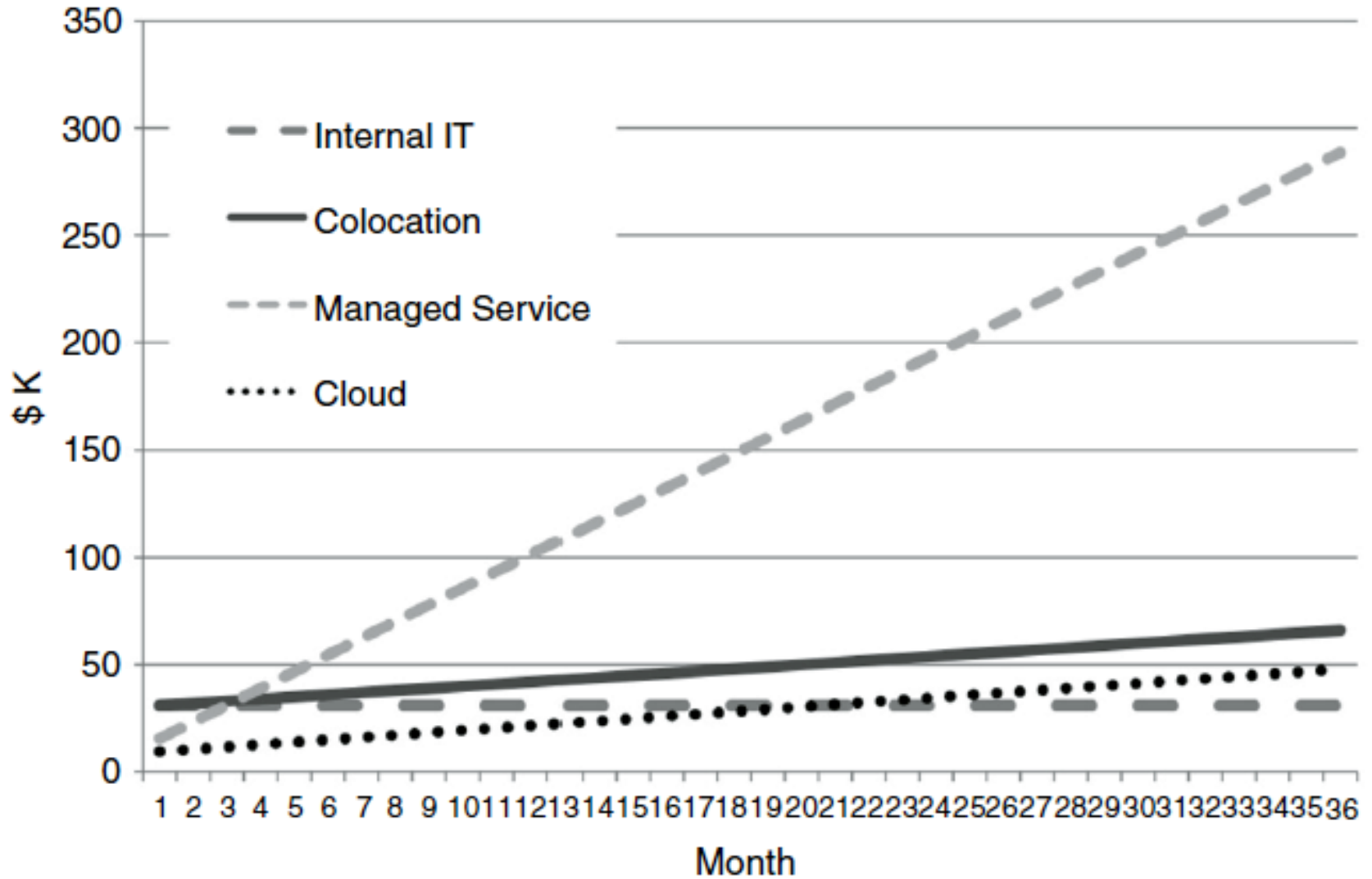
# Cloud Deployment

Hardware + storage		Bandwidth
\$216/month	Virtual VPN (firewall)	10 TB max outbound
+ \$25/month	Load-balancing service	
+ \$300/month	Storage	
+ \$759/month	Six large instances	\$135/month @ \$0.17/GB
= <u>\$1,300/month</u>		+ <u>\$135/month</u>
= \$1,435 per month		

# A Small E-Commerce Configuration

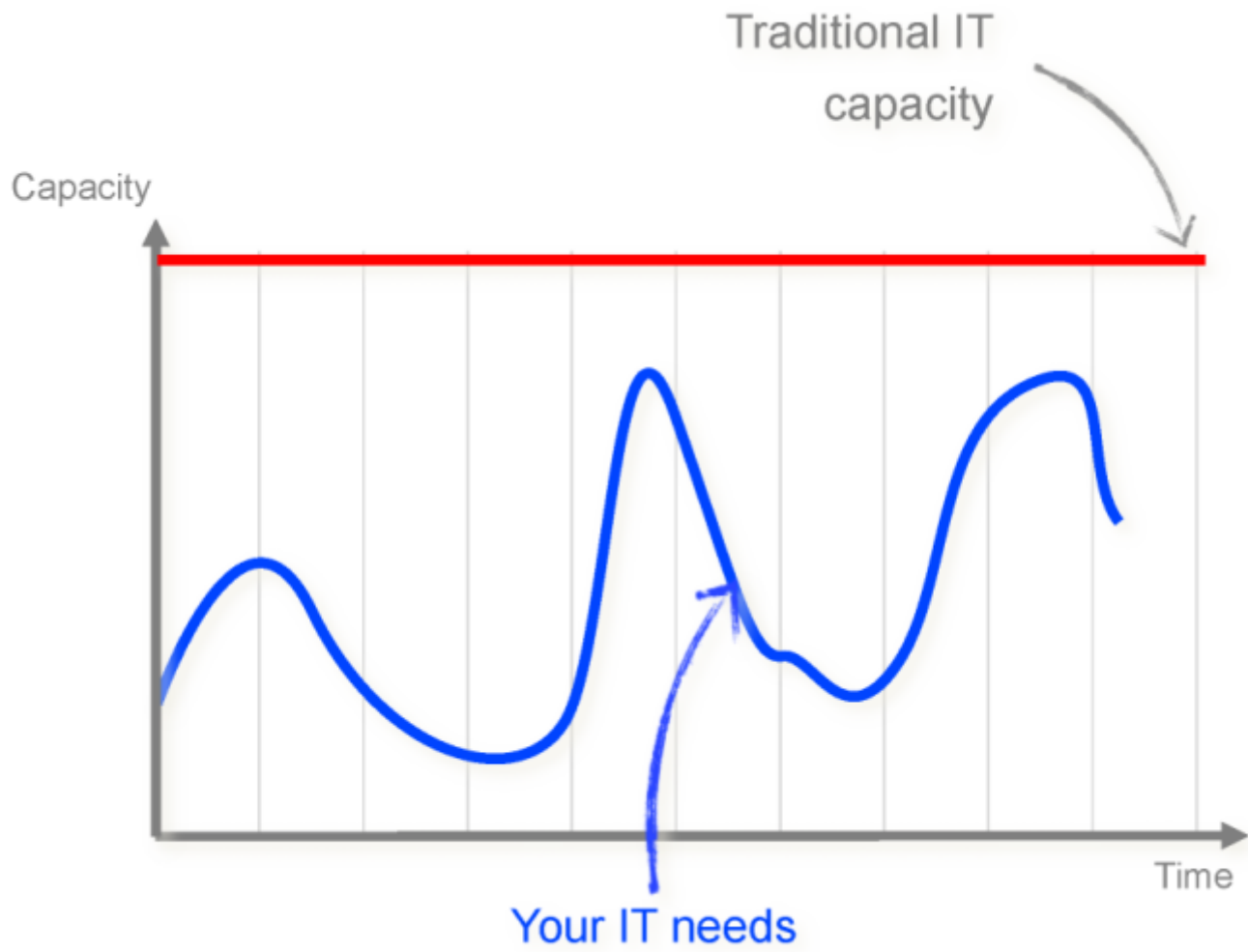
- What if we only need it for 6 months?
  - Internal IT deployment?
  - Cloud deployment?

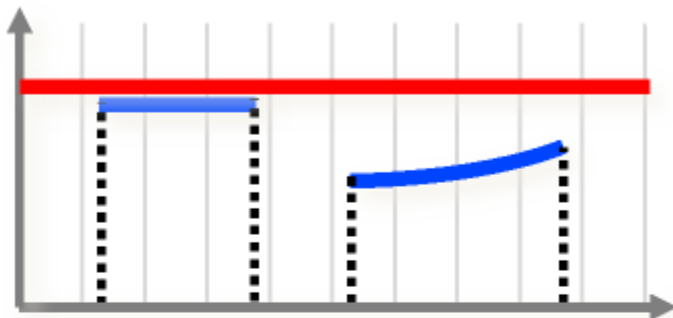
Cumulative Infrastructure Cost (\$K)



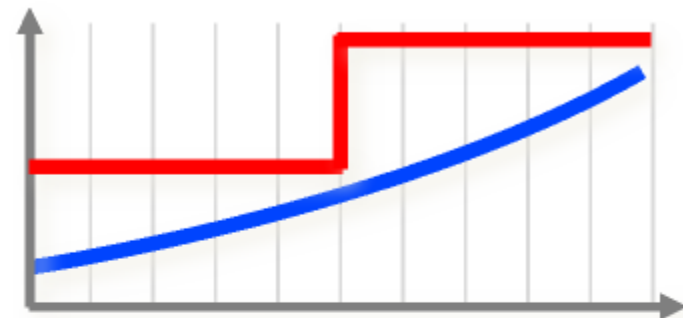
# Where Does the Cloud Make Sense?

- (1) Limited lifetime requirement or short-term need
  - e.g., ...?
- (2) Scale variability or volatility
  - e.g., ...?
- (3) Nonstrategic applications or low organizational value
  - e.g., ...?

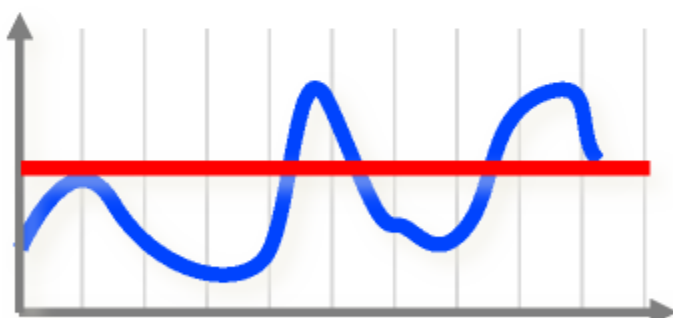




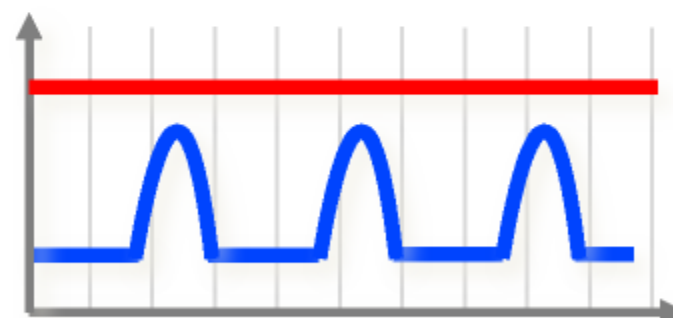
On and Off



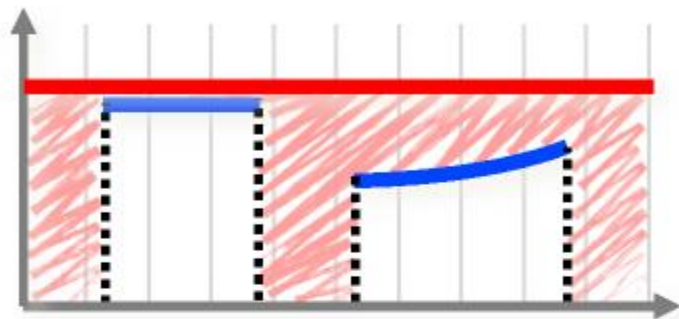
Fast Growth



Variable peaks



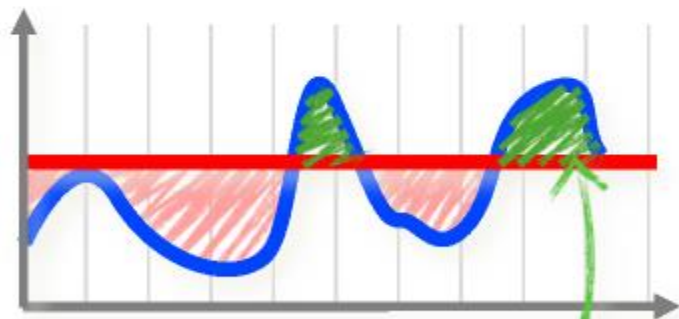
Predictable peaks



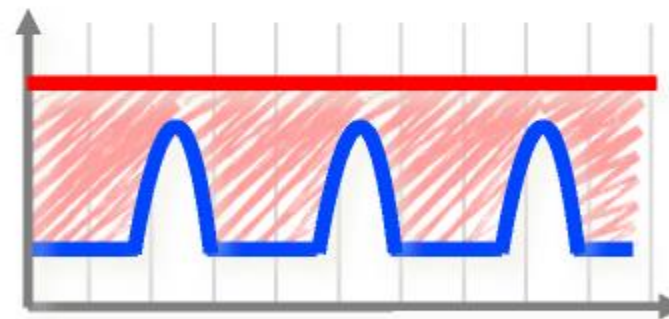
On and Off



Fast Growth

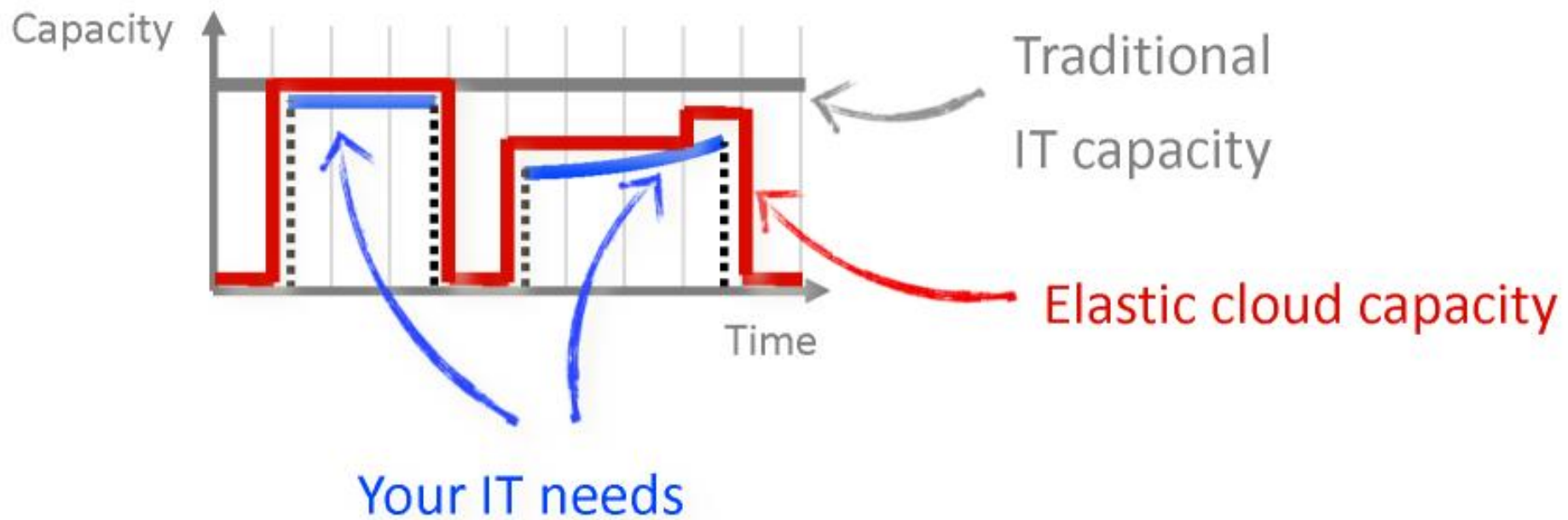


Variable peaks

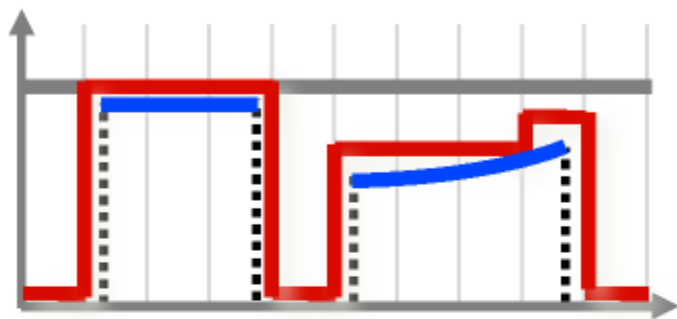


Predictable peaks

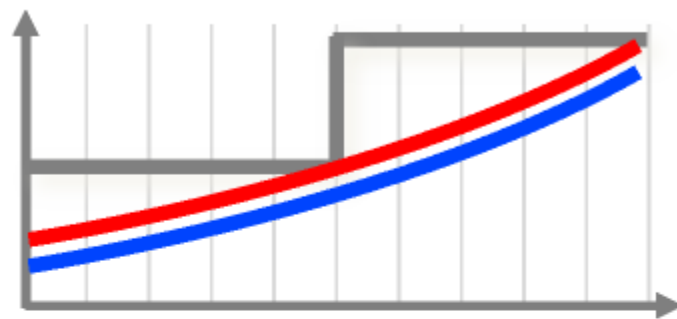
CUSTOMER DISSATISFACTION



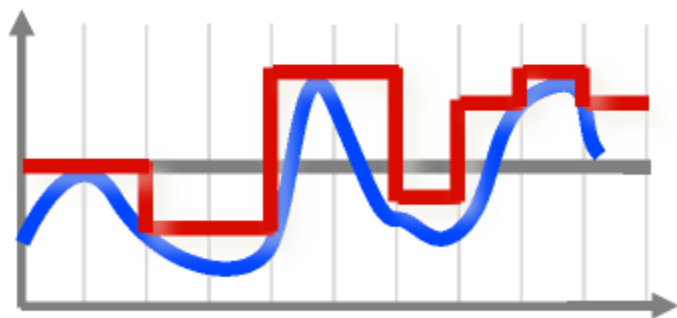




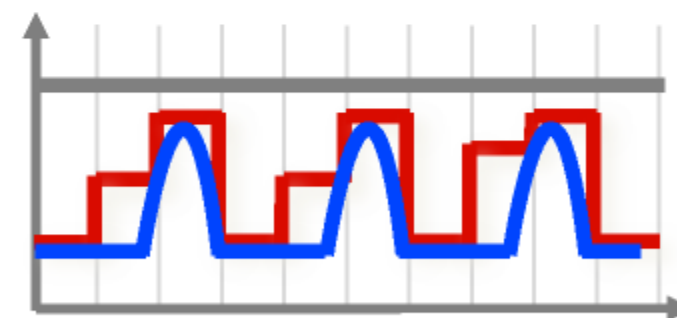
On and Off



Fast Growth



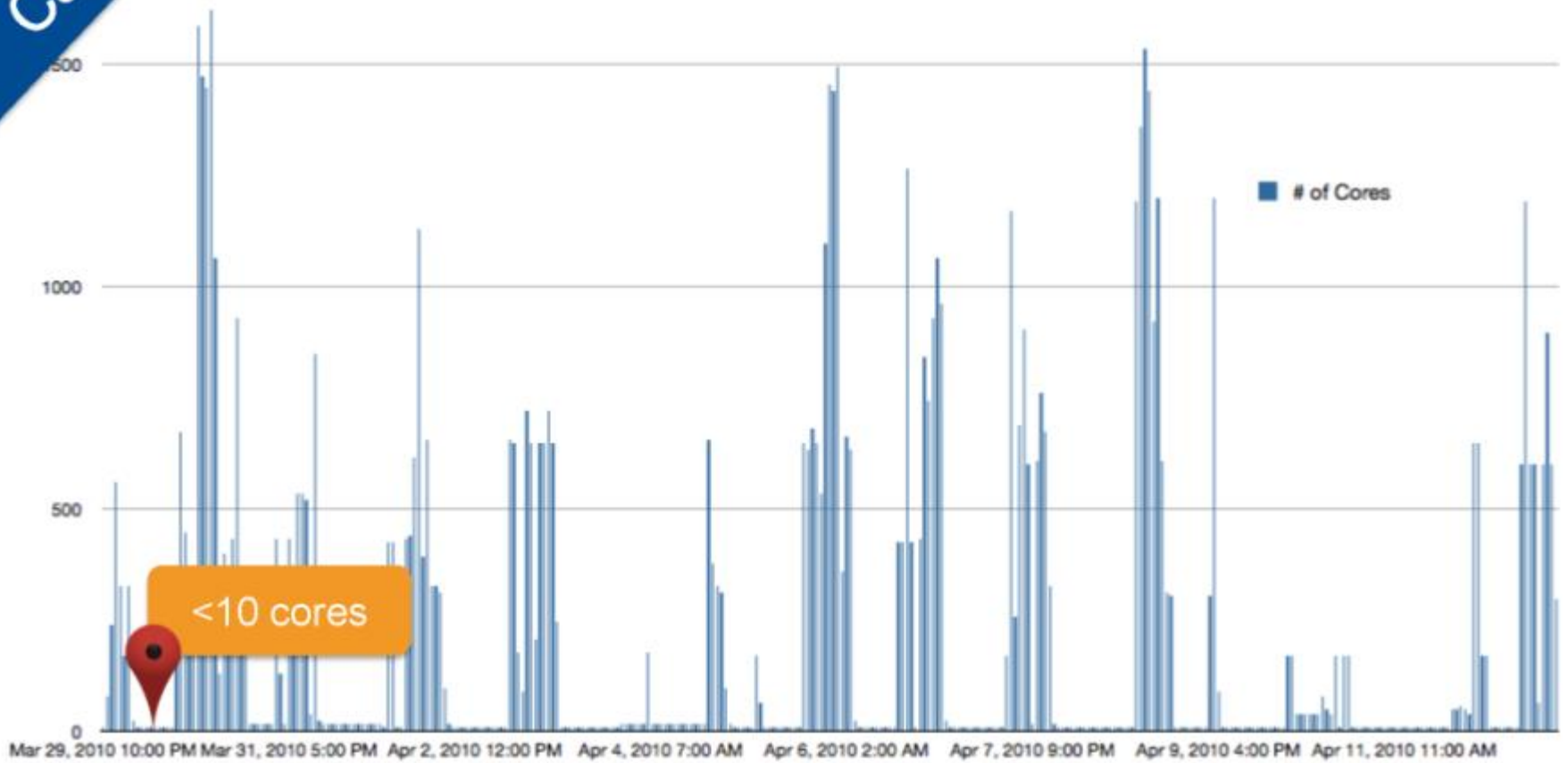
Variable peaks



Predictable peaks

# Case Study

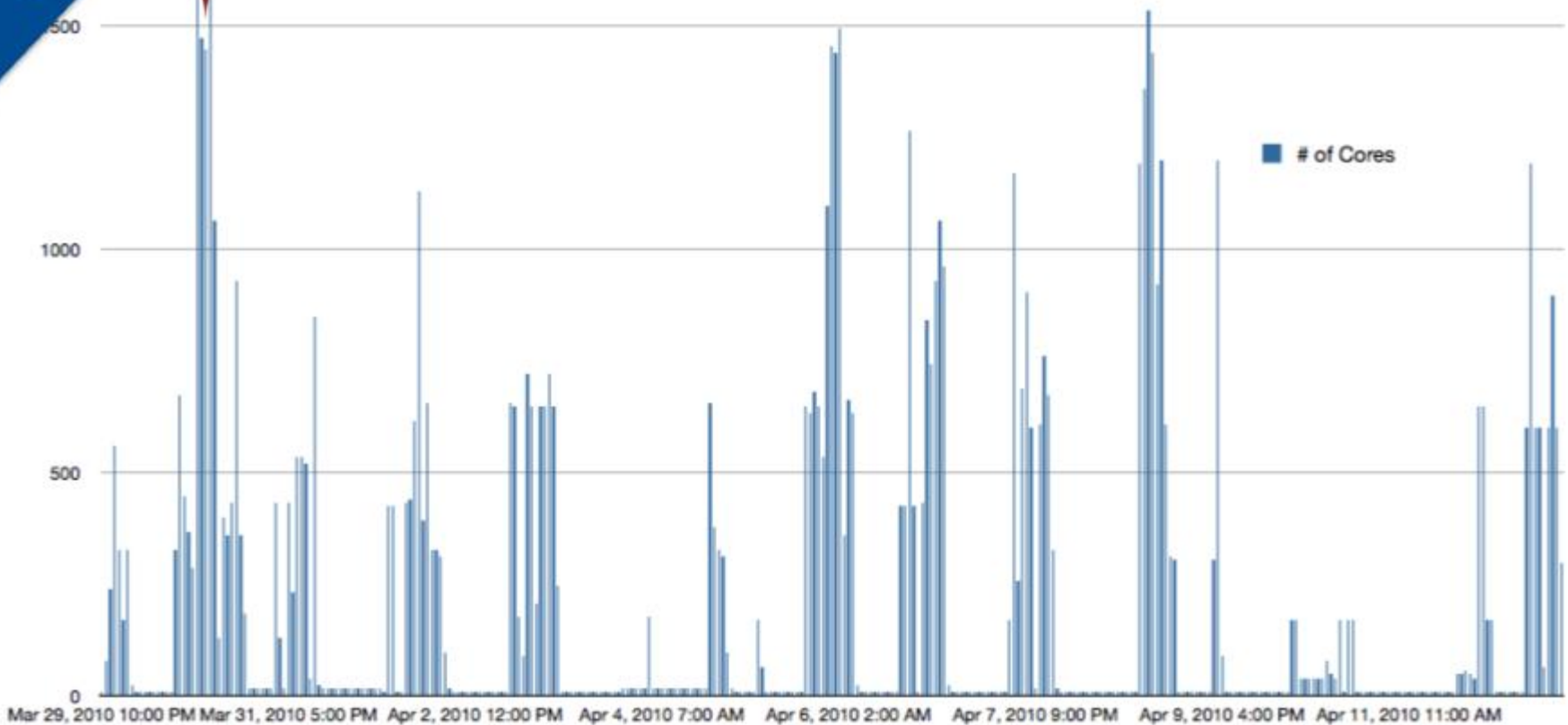
Time: +00h



# Case Study

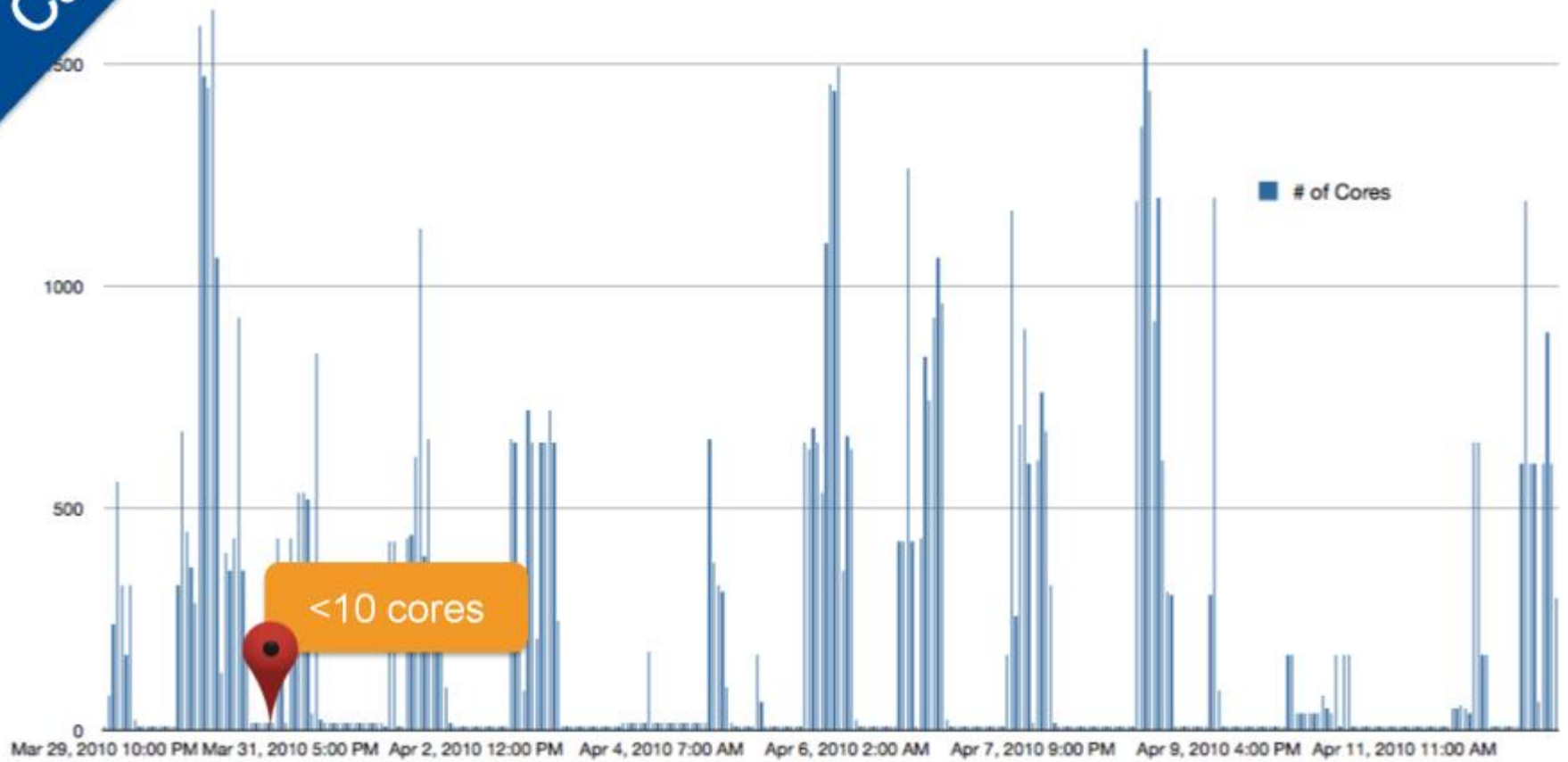
Time: +24h

>1500  
cores



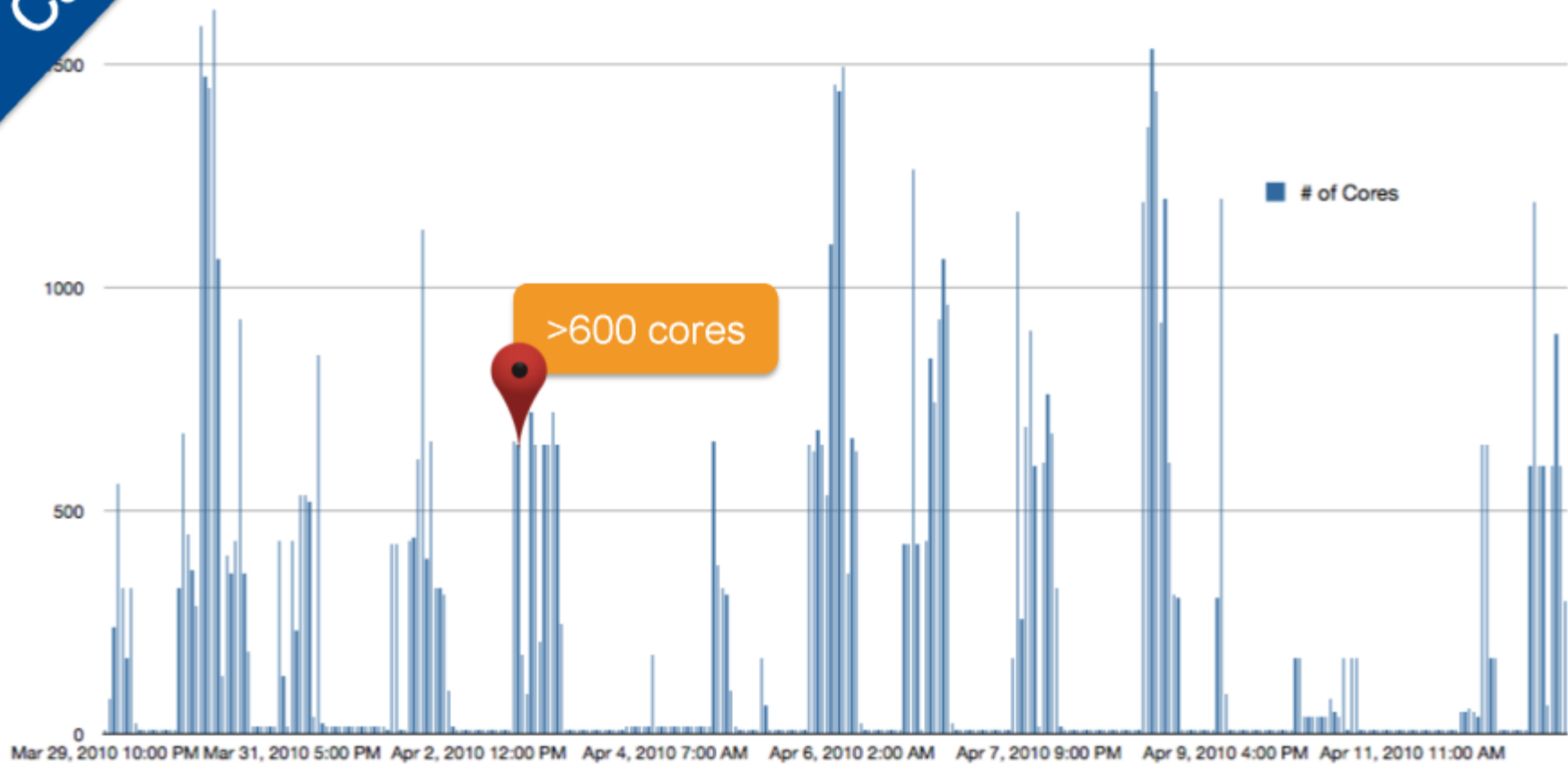
# Case Study

Time: +72h

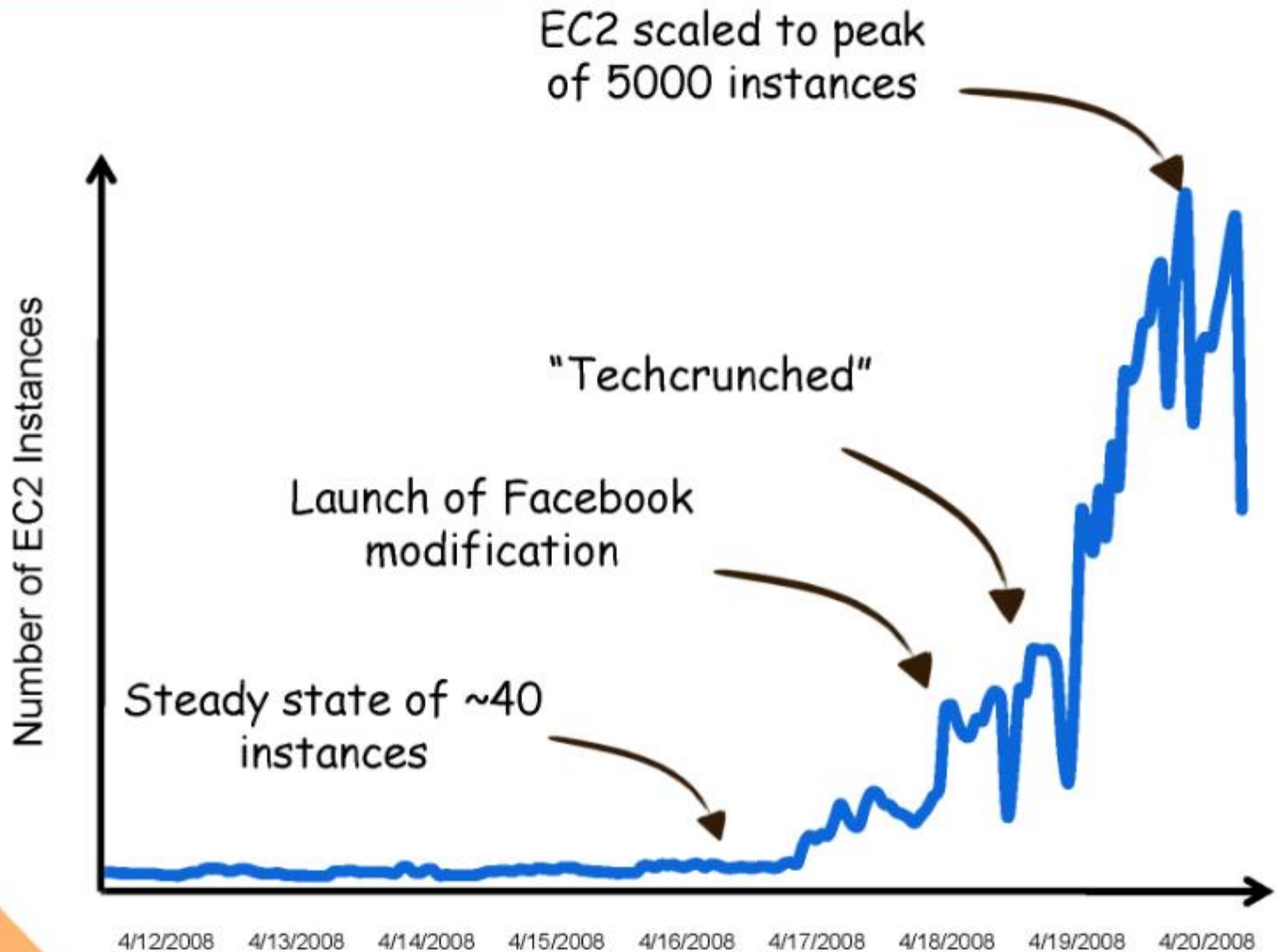


# Case Study

Time: +120h



40 servers to 5000 in 3 days

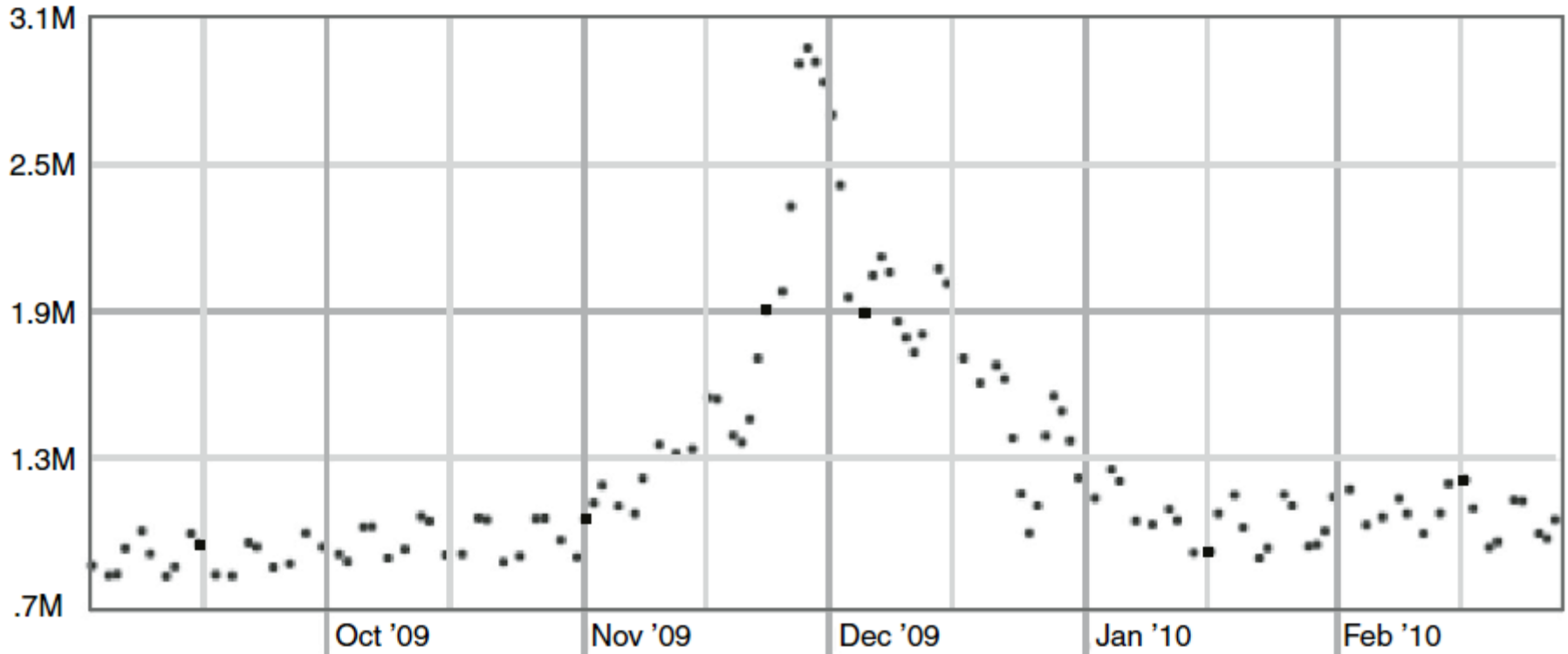


Case Study

Daily United States People  
09/02/09- 02/28/10

— Directly Measured

- - - - - Rough Estimate



target.com


● US  
● GLOBAL

1.2M

Max: 3.0M

11/29/09

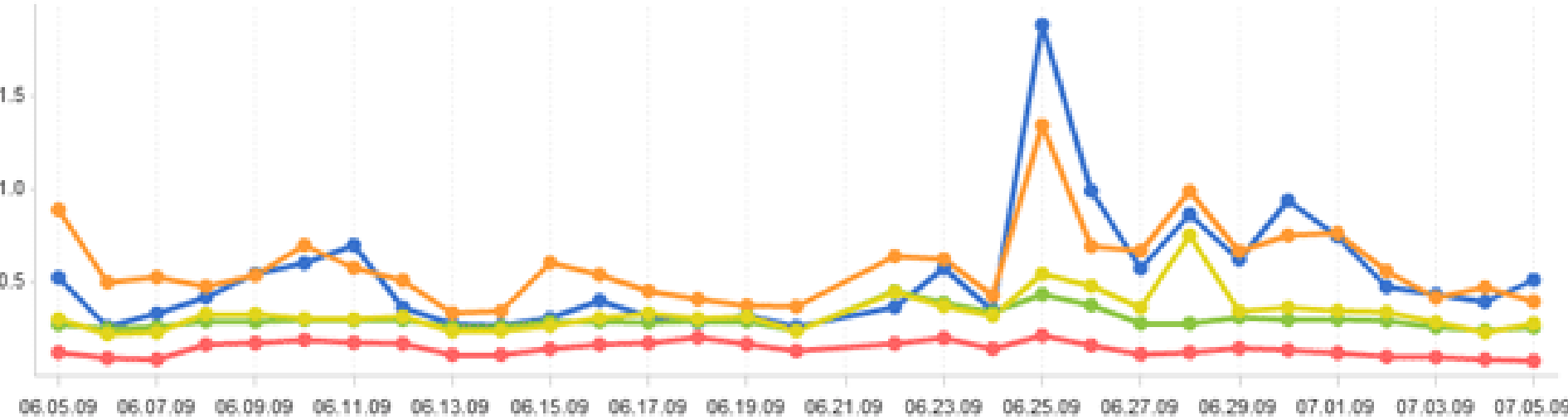
global stats not yet available for estimated data

Rough Estimate 

# Daily Reach at Leading Celebrity Gossip Sites

(Unique Visitors on the domain as a % of all Unique visitors online that day. June, 5 – July, 5.)

-  [tmz.com](http://tmz.com)
-  [perezhilton.com](http://perezhilton.com)
-  [eonline.com](http://eonline.com)
-  [ew.com](http://ew.com)
-  [people.com](http://people.com)





# Where Does the Cloud Not Make Sense?

- (1) Legacy systems
  - e.g., ...?
- (2) Applications involving real-time or mission-critical scenarios
  - e.g., ...?
- (3) Applications dealing with confidential data
  - e.g., ...?

# Take Home Messages

- What is Cloud Computing
- The History of Cloud Computing
- The Principles of Cloud Computing
- The Benefits of Cloud Computing
- The Economics of Cloud Computing
- Where Does the Cloud (Not) Make Sense